

## Signposting our refugee friends to support organisations

At HostNation, we don't ask you to provide professional support. Instead, our scheme offers friendship and all its benefits; helping a refugee feel more at home in the city, having somebody to talk to and have fun with. You can also help your refugee friend with their English skills.

However, if your refugee friend needs more specialist or integration support, this signposting guide provides a range of regional organisations that you could help to connect them with.

**Refugee advice and support** 

#### West End Refugee Service

http://www.wers.org.uk Daily drop-in advice sessions, counselling service, befriending scheme, clothing store, hardship fund. St Philip's Vicarage, St Philip's Close, 0191 273 7482 info@wers.org.uk

## North of England Refugee Service

https://refugee.org.uk/ Information, support and advice for refugees and people seeking asylum in the North of England. 2 Friars St, Newcastle, NE1 4XA Phone 0191 245 7301

## **British Red Cross Refugee Support**

https://www.redcross.org.uk/get-help/get-help-as-a-refugee/contact-your-local-refugeeservice Refugeesupportnortheast@redcross.org.uk 0191 2737961

## Walking With

## https://www.walkingwith.co.uk/

For refugees and asylum seekers - food parcels, form filling, hardship payments, befriending, ESOL, advocacy, legal advice drop-in.

The Walking With Centre, Church House, Hugh St, Wallsend, NE28 6RL 0191 263 5029

## ACANE - African Community Advice North East.

1 Raby Cross, Newcastle, NE6 2FF 0191 265 8110 <u>acane2003@hotmail.com</u>. Activities, advocacy, advice for African refugees and asylum seekers in the North East.

Peace of Mind Drop-in Wednesdays 12.30-2pm in Gateshead. https://peaceofmindnortheast.org.uk/projects/drop-in/ Gateshead. Practical, emotional and educational support and sign-posting to other services. Plus tea/coffee and a chat with friends and volunteers. Arts and crafts for children. 07595 300326

# JET - Helping you find your way in the UK

#### https://www.jetnorth.org.uk/

Employment, training, integration activities, careers advice, ESOL and learning rosources We help people from the BME (Black Minority Ethnic) community, asylum seekers, refugees and New Migrant communities to find work, improve their skills and to integrate with the neighbours and understand their new surroundings. By appointment 0191 273 5761

## Justice and Peace Refugee Project

Food, information and support Vincent's Support Centre, New Bridge Street, Newcastle, NE1 2TQ 07407 091184 sara.harris@diocesehn.org.uk

# Places to go for activities & well being

## Crossings - Free music project

http://www.crossings.org.uk/

Weekly sessions, choir, musical instruments and volunteering opportunities in Gateshead & Newcastle. info@crossings.org.uk

## **Comfrey Project**

## http://thecomfreyproject.org.uk/

Gardening, information, support, promoting health and wellbeing among asylum seekers and refugees. Windmill Hills Centre, Chester Place, Gateshead, NE8 1QB

## Women's health

## Tyneside Women's Health

## www.tynesidewomenshealth.org.uk/

Helping women improve their mental health and emotional wellbeing. Courses, advice and information. 30 Half Moon Lane, Gateshead, NE8 2AN. Also have an office in Newcastle. 0191 477 7898

## **The Angelou Centre**

www.angeloucentre.org.uk/ Courses and information for Black, Asian and Minority Ethnic Women. Brighton Grove, Newcastle, NE4 5NR 0191 226 0394

## West End Women and Girls Centre

http://westendwomenandgirls.co.uk Stephenson Building, 173 Elswick Road, Newcastle, NE4 6SQ. 0191 273 4942 info@westendwomenandgirls.co.uk

## Legal advice

#### North East Law Centre

www.nelawcentre.co.uk Legal advice on immigration & asylum, welfare, discrimination & employment law. Mea House, Ellison Pl, Newcastle upon Tyne NE1 8XS General Advice Line: 0191 2304777 info@newcastlelawcentre.co.uk

#### **Right to Remain**

http://righttoremain.org.uk answer service (leave a message or send a text): 07756562384 contact@righttoremain.org.uk

#### **Employment support**

#### **Skills Hub**

https://www.newcastle.gov.uk/services/libraries-culture/skills-and-business-services/skillshub The Skills Hub brings together a range of partner organisations who offer young people and adults living in Newcastle:

- Careers advice and guidance
- Help getting into work and training
- Advice setting up a business

Email us at <u>skillshub@newcastle.gov.uk</u>. Or simply call into see us on level 2 of Newcastle City Library

## RefuAid

#### https://refuaid.org/

Support access to language tuition, higher education, finance and meaningful employment in the UK

#### Refeo

https://www.refeo.org/our-services-1 Refugee education for equal opportunities in the UK Mentoring, professional training and free laptops

## English classes (ESOL)

## Action Language

www.actionfoundation.org.uk/language.html Free ESOL classes. The CastleGate, Melbourne Street, Newcastle, NE1 2JQ language@actionfoundation.org.uk Ring to make an appointment 0191 231 3113

## **Crisis Skylight**

www.crisis.org.uk/pages/crisis-skylight-newcastle.html

Café, information, free courses, ESOL, culture group. City House, 1 City Road, Newcastle, NE1 2AF enquiries.newcastle@crisis.org.uk 0191 222 0622

# North East Solidarity & Teaching (NEST)

https://www.nusu.co.uk/volunteering/details/536/

Online and face to face English classes, conversation groups, befriending advocacy through Newcastle University Students Union

To register, email nest.union@ncl.ac.uk and nestsupport.union@ncl.ac.uk

# **English for All UK**

## https://www.facebook.com/Englishforalluk

Face to face informal ESOL class on Thursdays at DiverCity Hub, Buckingham St, Newcastle upon Tyne, NE4 5QU. There are also online classes. info@englishforall.uk

# **Gateshead College**

http://www.gateshead.ac.uk/

## Newcastle College

www.ncl-coll.ac.uk/ Newcastle, NE4 5JE

# Newcastle City Learning

https://www.newcastlecitylearning.ac.uk/ ESOL classes in Heaton and Westgate Road Westgate College, Newcastle NE4 9LU 0191 2773520

## Welfare, housing & advice

## **Citizens Advice Bureau**

www.newcastlecab.org.uk/

Building 33 New Bridge St West, Newcastle, NE1 8AX 0844 499 4717 Advice and information. Inside City Centre Library, Charles Avison

## Shelter

Housing problems, debt problems, welfare benefits. 140-150 Pilgrim St, Newcastle, NE1 6TH. Free Advice Helpline 0808 800 4444

## The Hub Welfare Rights and Advice Service

https://the-hub.org.uk/welfare-rights-advice/ Benefits information & help Westgate Baptist Church 07500 338126 or 07547 393191 hubprojectadvice@gmail.com

#### The Library

http://www.newcastle.gov.uk/libraries

Information, advice, free to use the computers, books. There are also libraries in Baker, in Fenham, in Gateshead and in other places in Newcastle.

City Centre Library, Charles Avison Building, 33 New Bridge St West, Newcastle , NE1 8AX

#### Access to higher education

**STAR** 

https://star-network.org.uk/access-to-university/scholarships/ Higher Education - scholarships for refugees and people seeking asylum

LGBTQ support

#### Rainbow Home

https://www.facebook.com/RainbowHomeNE/ Supporting LGBTQ people seeking asylum

Volunteering opportunities

#### Volunteer Centre Newcastle

https://www.volunteercentrenewcastle.org.uk/ <u>F</u>ind out about places to volunteer in Newcastle. 07419988821 karen.watson@volunteeringmatters.org.uk